

**Improvement
Product & Service Quality
Dust Filtration Bags
Arwed Löseke
Papierverarbeitung und Druckerei GmbH**

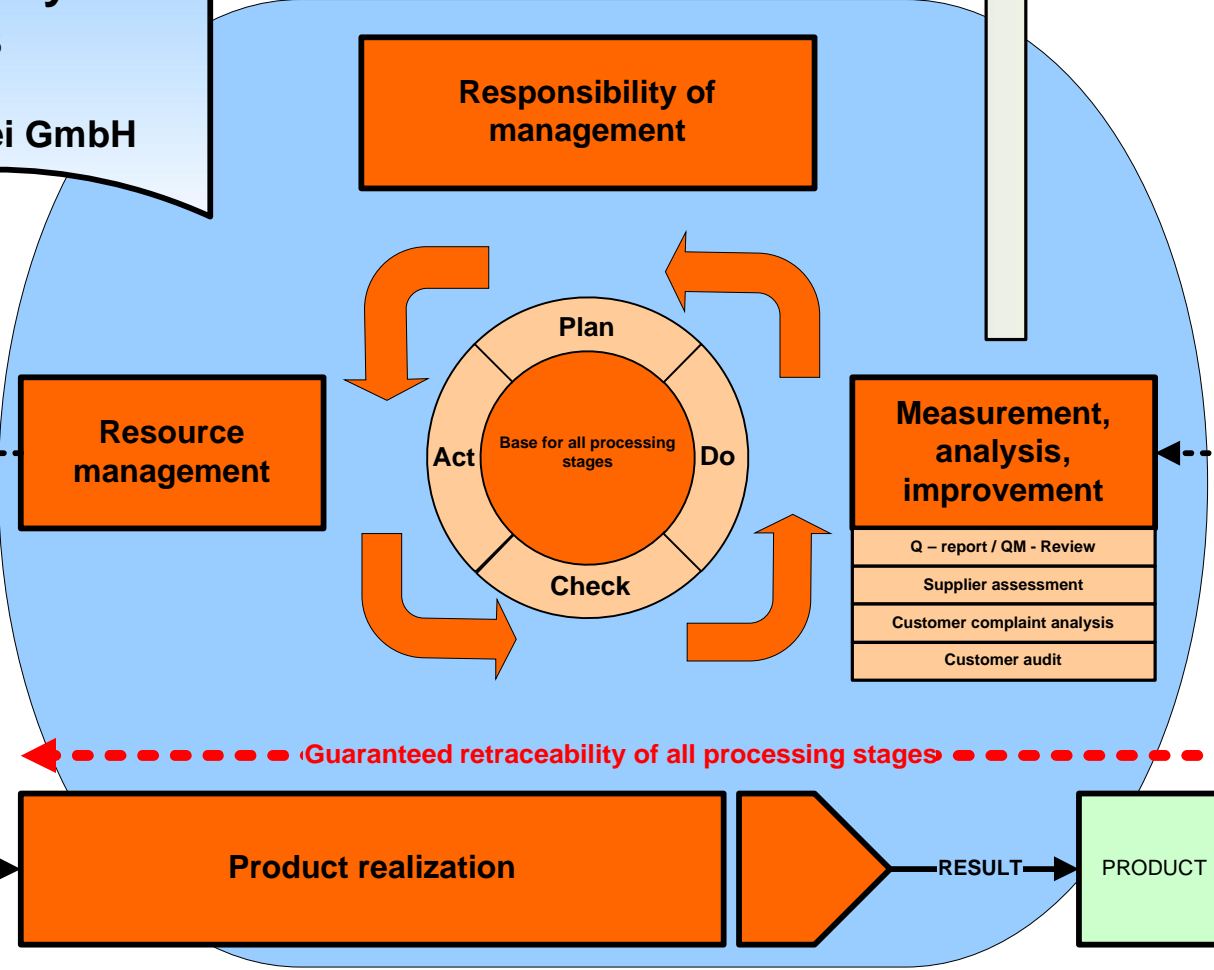
Customer requirements

REACH	
Analysis German / int'l legislation	
REACH delegate	
Exchange of information	
Customers	Suppliers
Gas-phase chromatograph analysis during production process	
GMP	
CHECK:	Management - Review

BIODEGRADABILITY	
Analysis German. / int'l standards	
Exchange of information	
Customers	Suppliers
External disintegration tests	
Material characterisation (heavy metal, PH-value, QX-content, dry solids, volatile solids, etc)	

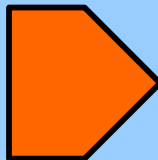
QUALITY MANAGEMENT	
Analysis German – int'l. standards	
Quality delegate	
QM - Manual	
Measuring device management	
Int. audits / supplier audits	
Customer audits	
TÜV audits every 2 years	
CHECK:	Management - Review

RoHS guideline	
This guideline refers to certain hazardous substances in electrical appliances and does not concern Arwed Löseke GmbH.	



Measurement, analysis, improvement	
Q – report / QM - Review	
Supplier assessment	
Customer complaint analysis	
Customer audit	

Product realization



PRODUCT

Specifications / Inspections	
Quality assurance agreements	
Supplier / customer specifications	
Incoming goods inspection	
Machine inline inspection	
Quality inspection during production process	
Regular quality control tours	
Process capability tests	
Quality control plans / test instructions / test methods	
Certified production-specific test equipment	

Test Equipment	
Determination of air permeability	
Determination of pressure drop	
Determination of dust retention	
Strength of ultrasonic welding	
Strength of collar adhesion	
Mechanical parameters of raw materials	
Strength of double end fold	
Bursting strength	
Bag performance in test bench	

External tests	
DMT	
SLG	
ISEGA	
etc.	

Permanent and competent on-site customer service

Customer satisfaction